

Home Care Packages and Client Funded Price List



Community Support Incorporated offers a range of personalised and flexible services, that are planned in partnership with you, to support you to live your life, your way.

Package Management

The Package Management charge (fortnightly) is a fixed charge which covers the cost of providing a package of care and services, including preparing budgets, monthly statements, and compliance and quality assurance activities.

Level 1	Level 2	Level 3	Level 4
\$17	\$30	\$65	\$99

Care Management

The Care Management charge (fortnightly) is a fixed charge which covers the cost of managing your services, including managing your Home Care Agreement and plan, coordinating and scheduling services, providing you a point of contact, ensuring your care is safe and appropriate for what you need.

Level 1	Level 2	Level 3	Level 4
\$34	\$91	\$262	\$397

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Services & Hourly Rates

Service Type	Service	Hourly Rate				
		Weekday 7am - 7pm	Weekday 7pm - 7am	Saturday	Sunday	Public Holiday
Health	Personal Care	\$60	\$65	\$80	\$102	\$128
	Allied Health ^	\$120	N/A			
	Enrolled Nurse *	Price on application				
	Registered Nurse *					
Home	Domestic Assistance	\$55	N/A	\$75	\$93	\$125
	Overnight Respite (11 Hours - 4 hours active/7-hour passive)	N/A	\$365	\$465	\$565	\$665
	Light gardening	\$55	N/A	\$75	\$93	\$125
	In Home Health and Safety Assessment (Support Worker)	Flat Rate of \$17.50 per 15 minutes plus GST				
Community	Social Support	\$60	\$65	\$80	\$102	\$128
	Transport	\$60	\$65	\$80	\$102	\$128
	Transport - per KM for mileage during a Home Visit	\$1	\$1	\$1	\$1	\$1
Other	Equipment and Consumables	Cost per item plus 15% surcharge capped at \$220				

^ Delivered by CSI or partner organisation

*Delivered by a partner organisation

- This information is valid from 1 May 2020, all prices are subject to change
- CSI reserve the right to charge a cancellation fee (equivalent to the service charge) if the service is cancelled with less than 24 hours' notice, the client is not home at the time of the scheduled service, or if the worker is turned away
- CSI fees are reviewed every six months at the time of the pension review
- All prices exclude GST (GST may apply to private and brokered services).
- The Basic Daily Fee that may be paid by you will be determined according to HCP Package level and care needs within the budget.
- Income Tested Fees (ITF) if assessed by the Department of Health as payable, will be charged accordingly.
- Exit Fee of \$300 applies if there are unspent funds in the package upon ceasing services. This fee does not apply if you move between package levels

Contact us - 08 8429 1200 to speak to one of our friendly client services team members or email us hello@csisa.org.au