



Your Life. Your Way.

Home Care Packages and Client Funded Price List

Community Support Incorporated offers a range of personalised and flexible services, that are planned in partnership with you, to support you to live your life, your way.

Provider Information about Service Delivery and Pricing

This schedule provides information on the price for common services you can access through a home care package.

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home Care Package Funding	Annual	\$9,180 [^]	\$16,147 [^]	\$35,138 [^]	\$53,268 [^]
Home Care Package Funding	Per fortnight	\$352 [^]	\$619 [^]	\$1,347 [^]	\$2,043 [^]
Basic Daily Fee paid by you	Per day	\$10.49	\$11.09	\$11.40	\$11.71
Basic Daily Fee paid by you ^{^*}	Per fortnight	\$146.86	\$155.26	\$159.60	\$163.94

[^] The Basic Daily Fee is an amount that everyone can be asked to pay. It is added to the government subsidy to increase the funds available to you in your Home Care Package budget. These figures are rounded to the nearest dollar.

^{*}Basic Daily Fee may be negotiable depending on individual care and support requirements.

Package Management

The (fortnightly) Package Management charge is a fixed charge which covers the cost of providing a package of care and services, including preparing budgets, monthly statements, and compliance and quality assurance activities.

Level 1	Level 2	Level 3	Level 4
\$36	\$60	\$125	\$185

Care Management

The Care Management charge (fortnightly) is a fixed charge which covers the cost of managing your services, including managing your Home Care Agreement and plan, coordinating and scheduling services, providing you a point of contact, ensuring your care is safe and appropriate for what you need.

Level 1	Level 2	Level 3	Level 4
\$66	\$128	\$261	\$398

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Services & Hourly Rates

Service Type	Service	Hourly Rate				
		Weekday 7am - 7pm	Weekday 7pm - 7am	Saturday	Sunday	Public Holiday
Health	Personal Care	\$65	\$74	\$92	\$112	\$148
	Allied Health ^	Price on application				
	Enrolled Nurse *	Price on application				
	Registered Nurse *	Price on application				
Home	Domestic Assistance	\$65	N/A	\$92	\$112	\$148
	Overnight Respite (11 Hours - 4 hours active/7-hour passive)	N/A	\$450	\$500	\$600	\$700
	Light gardening	\$73	N/A	\$92	\$112	\$148
Community	Social Support	\$65	\$74	\$92	\$112	\$148
	Transport	\$65	\$74	\$92	\$112	\$148
	Transport - per KM for mileage during a Home Visit	\$1.10	\$1.10	\$1.10	\$1.10	\$1.10
Other	Equipment and Consumables	Cost per item plus 15% surcharge				

^ Delivered by CSI or partner organisation

*Delivered by a partner organisation

- This information is valid from 1 January 2023, all prices are subject to change
- CSI reserve the right to charge a cancellation fee (equivalent to the service charge) if the service is cancelled with less than 24 hours' notice, the client is not home at the time of the scheduled service, or if the worker is turned away
- CSI fees are reviewed annually
- All prices exclude GST (GST may apply to private and brokered services).
- The Basic Daily Fee that may be paid by you will be determined according to Government guidelines, HCP Package level and care needs within the budget.
- Income Tested Fees (ITF) if assessed by the Department of Health as payable, will be charged accordingly.

Contact us - 08 8429 1200 to speak to one of our friendly client services team members or email us at hello@csisa.org.au