



Your Life. Your Way.

Home Care Packages and Client Funded Price List

Community Support Incorporated offers a range of personalised and flexible services, that are planned in partnership with you, to support you to live your life, your way.

Provider Information about Service Delivery and Pricing

This schedule provides information on the price for common services you can access through a home care package.

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home Care Package Funding	Per Day	\$28.14	\$49.49	\$107.70	\$163.27
	Annual	\$10,271.10	\$18,063.85	\$39,310.50	\$59,593.55

Basic Daily Fee paid by you	Per Day	\$11.22	\$11.87	\$12.20	\$12.53
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The Basic Daily Fee is an amount that everyone can be asked to pay. It is added to the government subsidy to increase the funds available to you in your Home Care Package budget.

Basic Daily Fee is optional and may be negotiable depending on individual care and support requirements.

Package Management

The (fortnightly) Package Management charge is a fixed charge which covers the cost of providing a package of care and services, including preparing budgets, monthly statements, and compliance and quality assurance activities.

Level 1	Level 2	Level 3	Level 4
\$45	\$75	\$165	\$250

Care Management

The Care Management charge (fortnightly) is a fixed charge which covers the cost of managing your services, including managing your Home Care Agreement and plan, coordinating and scheduling services, providing you a point of contact, ensuring your care is safe and appropriate for what you need.

Level 1	Level 2	Level 3	Level 4
\$75	\$132	\$292	\$445

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Services & Hourly Rates

Service Type	Service	Hourly Rate				
		Weekday 7am - 7pm	Weekday 7pm - 7am	Saturday	Sunday	Public Holiday
Health	Personal Care	\$72	\$80	\$95	\$115	\$140
	Registered Nurse ^	\$125	Price on application			
	Enrolled Nurse *	Price on application				
	Allied Health ^					
Home	Domestic Assistance	\$72	N/A	\$95	\$115	\$140
	Overnight Respite (12 Hours - 4 hours active/8-hour passive)	N/A	\$500	\$550	\$700	\$800
	Light gardening ^	\$80	N/A	\$105	\$125	\$156
Community	Social Support	\$72	\$80	\$95	\$115	\$140
	Transport	\$72	\$80	\$95	\$115	\$140
	Transport - per KM for mileage during a Home Visit	\$1.20	\$1.20	\$1.20	\$1.20	\$1.20
Other	Equipment and Consumables	Must agree to the total price prior to purchase				

^ Delivered by CSI or partner organisation (partner organisation with variable rate)

* Delivered by a partner organisation (with variable rate)

- This information is valid from **14 October 2023**, all prices are subject to change as a result of a reassessment by the Department.
- CSI reserve the right to charge a cancellation fee (equivalent to the service charge) if the service is cancelled with less than 24 hours' notice, the client is not home at the time of the scheduled service, or if the worker is turned away.
- CSI fees are reviewed annually.
- All prices exclude GST (GST may apply to private and brokered services).
- The Basic Daily Fee that may be paid by you will be determined according to Government guidelines, HCP Package level and care needs within the budget.
- Income Tested Fees (ITF) if assessed by the Department of Health as payable, will be charged accordingly.
- For more information visit www.servicesaustralia.gov.au/agedcare or call on 1800 227 475.

Contact us - 08 8429 1200 to speak to one of our friendly client services team members or email us at hello@csisa.org.au