

Support At Home and Client Funded Price List

Community Support Incorporated offers a range of personalised and flexible services, that are planned in partnership with you, to support you to live your life, your way.

Provider Information about Service Delivery and Pricing

This schedule provides information on the price for common services you can access through a support at home package.

Support at Home Package Amount	Per Day	Quarterly budget	Annual amount	Once Off
Level 1	\$29.40	\$2,682.75	\$10,731.00	
Level 2	\$43.93	\$4,008.61	\$16,034.45	
Level 3	\$60.18	\$5,491.43	\$21,965.70	
Level 4	\$81.36	\$7,424.10	\$29,696.40	
Level 5	\$108.76	\$9,924.35	\$39,697.40	
Level 6	\$131.82	\$12,028.58	\$48,114.30	
Level 7	\$159.31	\$14,537.04	\$58,148.15	
Level 8	\$213.99	\$19,526.59	\$78,106.35	
Restorative Care Pathway [^]				\$6,000 - \$12,000
End-of-Life Pathway [^]				\$25,000

[^] Restorative Care Pathway can last up to 16 weeks at a time and the amount can be varied depending on the individual circumstances.

[^] End-of-Life Pathway can last for a 12-16 week period to support participant with less than 3 months to live.

Transitioned Home Care Package Amount	Per Day	Quarterly budget	Annual amount
HCP Level 1	\$30.10	\$2,746.63	\$10,986.50
HCP Level 2	\$52.93	\$4,829.86	\$19,319.45
HCP Level 3	\$115.22	\$10,513.83	\$42,055.30
HCP Level 4	\$174.68	\$15,939.55	\$63,758.20

Assistive Technology and Home Modification (AT-HM) [^]	Once-off	Annual
Low	\$500	
Medium	\$2,000	
High	\$15,000	
Assistance dog maintenance		\$2,000

[^] AT-HM budget allocation can be discussed with coordinators for the potential reassessment and increase.

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Services & Hourly Rates

Service Type	Service	Hourly Rate				
		Weekday 7am - 7pm	Weekday 7pm - 7am	Saturday	Sunday	Public Holiday
Care Management	Care Management	\$140	N/A	N/A	N/A	N/A
Clinical	Registered Nurse ^	\$185	Price on application			
	Enrolled Nurse *	Price on application				
	Allied Health ^					
Independence	Personal Care	\$115	\$130	\$155	\$180	\$220
	Community Engagement (Transport Included)	\$130	\$150	\$220	\$250	\$300
	In-Home Social Support	\$110	\$125	\$150	\$175	\$220
	In-Home Respite	\$110	\$125	\$150	\$175	\$220
	AT-HM ‡	Must agree to the total price prior to purchase.				
Everyday Living	Domestic Assistance	\$110	\$125	\$150	\$175	\$220
	Gardening ^	\$120	N/A	\$160	\$185	\$225
	Meal Delivery *	Price on application				

^ Delivered by CSI or partner organisation (partner organisation with variable rate)

* Delivered by a partner organisation (with variable rate)

‡ Additional wrap around services on applicable claims, 10% for assistive technology and 15% for home modifications up to applicable Service Australia cap.

- This information is valid from 14 November 2025, all prices are subject to change
- CSI reserve the right to charge a cancellation fee (equivalent to the service charge) if the service is cancelled with less than 2 business days' notice, the client is not home at the time of the scheduled service, or if the worker is turned away
- CSI fees are reviewed annually
- All prices exclude GST (GST may apply to private and brokered services).
- Client contribution if assessed by the Department of Health as payable, will be charged accordingly.

Contact us - 08 8429 1200 to speak to one of our friendly client services team members or email us at hello@csisa.org.au